# Kaleb Eichhorn

# Senior Product Designer

End-to-End Specialist

Professional summary

Seasoned Senior Product Designer with over five years of hands-on experience crafting user-first, accessible designs that drive success in the banking, finance, and personal development. Expert in leading crossfunctional teams and mentoring junior designers to deliver high-impact solutions aligned with business objectives. Consistently turning complex requirements into intuitive experiences from wireframing to handoff. Proficient in Figma, Sketch, and agile methodologies, I stay ahead of UX trends like Aldriven and inclusive design to create innovative, inclusive products that enhance user satisfaction and business growth.

Recent

## Work experience

## U.S. Bank // Senior Product Designer

July 2023 - Present, Minneapolis MN (On-site)

- + The voice for accessibility and designer helping multiple teams around U.S. Bank's business banking, consumer, and operations teams. Helping guide design and deliver high quality solutions to product needs where needed.
- + Mentored junior designers, fostering a collaborative design culture and sharing best practices in agile workflows.
- + Leading various epics through the entire end-to-end agile product lifecycle, ensuring rapid iteration with developer, product and user support every step of the way. Highly qualified at responsive web, responsive mobile, and native iOS & Android designs.
- + Strengthened the U.S. Bank Design Library by designing and documenting five complex components and collaborating with teams on best usage detailing states, use cases, content guidelines, and accessibility features.

Figma • Figjam • Jira • Confluence • Zeroheight (DLS)

#### American Express (AmEx) // Product Designer

May 2022 - Feb 2023, Phoenix, AZ (Remote)

- + Redesigned and expanded credit card limit functionality through innovative features like Inline Editing and Bulk Limit Change.
- + Conducted user research with 10 global users often, identifying pain points and validating designs through testing, resulting in a streamlined interface that met policy, compliance, and travel-based limit needs.
- + Innovated and tested multiple new accessible components, expanding the Design Language Systems Library . Collaborated closely with technical, internal design, and accessibility teams to gather input and drive consensus on design.

Minneapolis, MN Kaleb.kikuwi@gmail.com

**in** /in/kalebeichhorn/

#### Education

## Fullsail University, FL / BS

Media & Design

3.8 GPA, Salutatorian

+ Adobe Creative Jam, Competitive

## Highlighted project

#### **Domestic CHIPS transfer**

Senior product designer

Feb 2025 - May 2025

Problem Scalable approach

Better information architecture New data lookup tables

Solution Streamlined IA

Responsive atomic components

User tested

Outcome Increased task speed,

Positive rest results Scalable design

Figma • Figjam • Jira

See the full case study here "Initiate Wire Transfer" Case Study

Or my website here
Kalebkikuwi.wixsite.com/kalebeichhorn

#### Skillset

User User research, wireframing, Exp. User research, wireframing, prototyping, usability testing,

accessibility (WCAG)

User Visual design, interaction design, Inter. responsive design, design systems,

auto layout

Method Agile, waterfall, empathy, design

thinking, lean UX

Soft Leadership, mentoring, communication,

Skills collaboration, critical thinking, basic

programming

## Echelon Fitness // Product designer

Aug 2020 - Apr 2022, Minneapolis MN (Hybrid)

Adobe Xd • Zeplin • Maze

## Professional development

Responsible AI [RAI] (U.S. Bank)



Completed: 2/26/2025

Completed beginner-level course on ethical Al practices, covering key principles like fairness, transparency, and bias mitigation. Gained insights into implementing responsible Al in product development, aligning user-centric design with organizational values and governance frameworks to ensure trustworthy, inclusive solutions.

## 5-week Accessibility Course (U.S. Bank)

A11Y

Completed 4/6/2024

5 block A11Y course by some of the best accessibility designers with over 80 years of collective experience. This course helped reinforce my

 accessibility knowledge through weekly assignments, 1:1 with accessibility consultants, and deep dives into physically using accessibility tools like screen readers, magnifiers, adaptive keyboards paired with WCAG resources online.

#### +

### Recommendations

From Kaleb's LinkedIn

### Ashley, UX Architect at U.S. Bank // 2025

I had the pleasure of working with Kaleb at U.S. Bank and witnessed him quickly become an asset to our team. He was fast to understand the scope of work and meaningfully applied it to designs. He used those designs to drive conversations with partners, guide requirements writing and inspire engineering partners to get involved in the discussions early on.

Kaleb skillfully used a design system and knew how to adapt it to the required use-cases, pushing design boundaries to bring a fresh perspective to our team. He accepted all feedback with grace, asked questions to understand the feedback on a deeper level and updated his designs accordingly [...]

#### Jacqui, Assistant VP, UX Design // 2025

I had the distinct pleasure of collaborating with Kaleb on multiple user experience design projects for the small business segment at U.S. Bank.

While he has deep knowledge of the financial space.

Kaleb brings more to the table than that. Kaleb is a lifelong learner with an open mind and a voracious curiosity [...]

Our collaboration was very productive. We were able to iterate quickly with results that had a lasting impact on our cross departmental team. I would welcome the opportunity to work with him again. He is an asset to any team.